



Frontier Scuba **Tours**

Payment Policies

1. Payment and Deposit: Individuals

30% deposit within 10 days of the reservation being made. Full payment required 30 days prior to departure.

2. Payment and Deposit: Groups

1. Tubbataha Reef: \$1000 non-refundable deposit with 10 days of the booking. An additional 50% within 90 days of the booking. Full payment required within 60 days of departure

2. Donsol and Subic Bay: 50% deposit within 60 days of departure. Full payment is required within 30 days of the tour.

3. Mode Of Payment

We only accept bank transfers direct to our bank account (US dollars, Euros or Pesos), or cash payments made directly at the dive center in Puerto Galera. We do not accept credit card payments for tours.

4. Cancellation Policy

1. Tubbataha: Individuals: 91 days prior to departure, 20% forfeit, within 61 days 33% forfeited, if 60 days within departure there is no refund.

Groups: 120 days prior to departure deposit is forfeited.

2. Donsol and Subic Bay: 30 days prior to departure there is no refund

5. Dive and Travel Insurance

It is the responsibility of the diver to carry adequate dive and travel insurance. Frontier Scuba is not liable for cancellation of trips due to weather or unforeseen circumstances including insufficient number of bookings to run trips or charters, mechanical and technical problems. Frontier Scuba will make the best endeavor to provide alternative trips on the same dates but is not liable for full trip cost or refund or trip costs outside of the range of the original provision.

6. Force Majeure

Frontier Scuba shall not be liable for failure to carry out any contracted agreements which are caused by acts of God, labor disputes, or conditions beyond its control.

7. Non-diving guests (including children)

Children (under 16) must be accompanied by at least one parent or legal guardian at all times. Frontier Scuba accepts no responsibility for the care of the child and does not provide baby care or nanny services. Non-diving guests receive a 20% discount off the Tubbataha Reef tour rates.

8. Special food

Frontier Scuba will make every effort to arrange special dietary requirements. However, we make no guarantee that resorts, charters or hotels will be able to provide any special diet.